MasterClean and more

(845) 549-2063
mastercleanandmore.com

Thank you for choosing MasterClean and More

MasterClean and More is a locally owned and operated cleaning business based in Warwick, NY. When you book with me, you work directly with the person cleaning your home. That means consistent results and someone you can always reach.

This guide covers what to expect, what's included in each clean, how to prepare, and my policies, so there are no surprises along the way.

If you have questions or special requests at any time, call or text me at (845) 549-2063.

I look forward to working with you.

MasterClean and More LLC

How It Works

1

The day before

I'll text to confirm your appointment and ask about anything you'd like me to focus on.

2

Clean day

I bring all of my own supplies and clean your home top to bottom, room by room.

3

The walkthrough

We review the results together, or I'll send photos if you're not home.

My Promise to You

If something isn't right, let me know within **24 hours** and I'll come back and fix it at no charge.

Services: House & apartment cleaning · Deep cleans · Move-in / move-out cleans · Post-construction cleanup · Airbnb & rental turnovers · Small office cleaning

Service area: Warwick, Greenwood Lake, Florida, Pine Island, Chester, Vernon NJ and surrounding areas

Before I Arrive

- ✓ **Do a quick pick-up** of clothes, toys and papers so surfaces are clear.
- ✓ **Put away valuables**, cash, jewelry and medications.
- ✓ **Pets are welcome.** Please let me know ahead of time, and keep any nervous pets in a separate room.
- ✓ **Entry:** let me know if you'll be home, or share key, lockbox or code details.

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What's Included

Every new home starts with a deep clean. After that, maintenance cleans keep it that way.

STEP 1 · YOUR FIRST CLEAN

The Deep Clean

The first clean gets into the areas that build up over time, so every visit after is about maintaining your home rather than starting from scratch.

Everything in a maintenance clean (below), plus:

- ✓ Baseboards, doors & door frames
- ✓ Light switches & outlet covers
- ✓ Cabinet fronts
- ✓ Scrub grout & built-up grime
- ✓ Inside appliances
- ✓ Interior windows
- ✓ Inside cabinets & drawers (move-outs)

STEP 2 · EVERY VISIT AFTER

Maintenance Cleans

Regular cleans that keep your home in the condition the deep clean left it.

Kitchen

- ✓ Counters & backsplash
- ✓ Sink scrubbed & shined
- ✓ Stovetop & appliance fronts
- ✓ Floors vacuumed & mopped
- ✓ Trash out

Bathrooms

- ✓ Toilet, inside & out
- ✓ Shower & tub scrubbed
- ✓ Sink, counters & mirrors
- ✓ Fixtures shined
- ✓ Floors & trash

Bedrooms & Living

- ✓ Dusting surfaces
- ✓ Mirrors & glass
- ✓ Vacuum & mop
- ✓ Trash out

EXTRAS Not included in deep or maintenance cleans. Available for an additional charge.

Carpet Cleaning

Shampooing for carpets and rugs to lift stains, dirt and odors.

Surface Mold Cleaning

Removal of small areas of surface mold in bathrooms, windowsills and similar spots.

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Post-Construction Cleanup

After a renovation or new build, fine dust settles on every surface, inside and out. Post-construction cleanup is a separate service from a deep clean. It's quoted after a walkthrough and scheduled once your contractors are finished.

PHASE 1

Rough clean

While trades finish up: leftover debris, packaging and a first pass of sweeping and vacuuming.

PHASE 2

Final clean

After all work is done: the full top-to-bottom clean listed below.

PHASE 3

Touch-up

After punch-list fixes or move-in: a quick pass for dust that settles again.

The final clean, in order

Top to bottom, dry before wet, floors last.

1. Remove protective film, stickers, labels and residue from windows, fixtures and appliances
2. Dust ceilings, corners, light fixtures, ceiling fans and vent covers
3. Dust and wipe walls, doors, door frames, switches and outlet covers
4. Vacuum window tracks, then clean interior windows, sills and frames
5. Wipe inside and outside of cabinets, drawers, shelves and closets
6. Clean appliances inside and out
7. Wipe counters, sinks and fixtures
8. Clean bathrooms top to bottom: mirrors, vanities, tile, tub and shower, toilets
9. Wipe baseboards, trim and stair railings
10. Vacuum every room, closet and corner, with extra passes for fine dust
11. Mop all hard floors, working toward the exit
12. Final walkthrough with you

Before I arrive

- ✓ Contractors are finished in the areas being cleaned
- ✓ Large debris, leftover materials and dumpsters are removed
- ✓ Water and electricity are on

Not included

- ✓ Hauling construction debris
- ✓ Hazardous materials (asbestos, lead paint, mold remediation)
- ✓ Removing paint, cement or adhesive beyond light residue

Pricing

Quoted after a walkthrough, based on the size of the space and the amount of dust. Post-construction cleans take longer than a deep clean because fine dust keeps settling. Plan to change your HVAC filter after the clean.

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Policies

Payment	Due on the day of service. I accept cash or card.
Rescheduling	There's no cancellation fee. Please let me know as early as you can. If my schedule is full, I can't guarantee a new appointment that same week, but I'll get you in as soon as possible.
Access	If I can't get in at the scheduled time and can't reach you, a $50 trip fee applies and we'll reschedule. Please double-check your entry details.
Something missed?	Let me know within 24 hours and I'll come back and fix it at no charge.
Damages	I take care with your belongings, but accidents can happen. If anything is damaged, I'll tell you right away and we'll work out how to make it right.
Safety	I don't move large appliances or heavy furniture alone, and I don't clean biohazards or pest infestations. Mold cleaning covers small areas of surface mold; larger mold problems need a licensed specialist.
Weather	If road conditions are unsafe, I'll contact you to reschedule at no charge.
Your quote	Based on the details you provided. If the home is significantly different when I arrive, we'll discuss it before I start.

Referrals

Know someone who could use a cleaner? When they book their first clean, **you both get $25 off**. They just need to mention your name when they reach out.

Happy with your clean?

As a small local business, honest Google reviews help neighbors find me. Scan the code to find me on Google and tap "Write a review."

Find me on Google

mastercleanandmore.com

Book Your Next Clean

Scan to visit my website, or call or text **(845) 549-2063**.

Thank you for supporting a local Warwick business.